

This supplement includes only New Jersey American Water because the other utilities in the dashboard have not submitted all of their 2025 reports. (Last updated 5/21/2026)

New Jersey American Water (NJAW) – 2025 residential shutoffs for unpaid water bills

Total shutoffs doubled from 2024 to 2025:

- 18,074 shutoffs in 2025 → More than doubled from the prior year (106% increase).
- This is 3% of the number of residential customer accounts.
- For comparison, NJAW’s rate of water shutoffs is comparable to the rate of electric utility shutoffs in NJ.
 - New Jersey’s electric utilities collectively reported a 3.5% shutoff rate in 2024.
 - NJAW’s shutoff rate is higher than 2 of the state’s 3 largest electric utilities. (Atlantic City Electric: 2.8%; and JCPL: 1.3%).[♦]

“Hotspot” zip codes show even greater increases: As in prior years, some zip codes have a higher concentration of shutoffs than others. The two tables below show the zip codes with the most shutoffs in 2025, and zip codes with the largest *increase* in shutoffs from 2024-2025.

Top 10 NJAW zip codes in 2025: Number of residential shutoffs

Rank	Zip code	Primary City/Town	Shutoffs	District	Senator	Assembly Members
1	08205*	Absecon	963	2	Polistina (R)	Guardian (R), Rowan (R)
2	08232*	Pleasantville	890	2	Polistina (R)	Guardian (R), Rowan (R)
3	08105	Camden	852	5	Cruz-Perez (D)	Moen (D), Spearman (D)
4	08234*	Egg Harbor Township	778	2	Polistina (R)	Guardian (R), Rowan (R)
5	07111*	Irvington	733	28	Burgess (D)	Onyema (D), Tucker (D)
6	07060*	Plainfield	623	22	Scutari (D)	Carter (D), Kennedy (D)
7	07036*	Linden	523	22	Scutari (D)	Carter (D), Kennedy (D)
8	08701	Lakewood	515	30	Singer (R)	Kean (R), Schnall (R) Rodriguez (D), Quijano (D)
9	07083	Union	501	20	Cryan (D)	Rodriguez (D), Quijano (D)
10	07203*	Roselle	386	20	Cryan (D)	Rodriguez (D), Quijano (D)

* In zip codes with asterisks, shutoffs more than doubled from 2024 to 2025.

[♦] *Electric utility shutoffs are calculated from the 2024 data in an April 2026 federal [report](#) on electric and gas utility shutoffs nationwide.*

Top 10 NJAW zip codes in 2025: Year-over-year % increase in residential shutoffs
(among zip codes that had at least 100 shutoffs in 2025 and were also served by NJAW in 2024)

Rank	Zip code	Primary City/Town	2025 Shutoffs	YoY % Change 2024-2025	District	Senator	Assembly Members
1	07111	Irvington	733	73200.0%	28	Burgess (D)	Onyema (D), Tucker (D)
2	07052	West Orange	327	610.9%	27	McKeon (D)	Bagolie (D), Collazos-Gill
3	08232	Pleasantville	890	489.4%	2	Polistina (R)	Guardian (R), Rowan (R)
4	08215	Egg Harbor	159	430.0%	2 8	Polistina (R) Tiver (R)	Guardian (R), Rowan (R) Katz, Angelozzi (R)
5	08201	Absecon	217	429.3%	2	Polistina (R)	Guardian (R), Rowan (R)
6	07062	Plainfield	246	364.2%	22	Scutari (D)	Carter (D), Kennedy (D)
7	08225	Northfield	138	345.2%	2	Polistina (R)	Guardian (R), Rowan (R)
8	08244	Somers Point	113	303.6%	2	Polistina (R)	Guardian (R), Rowan (R)
9	08835	Manville	184	260.8%	23	Steinhardt (R)	DiMaio (R), Peterson (R)
10	07724	Eatontown	169	238.0%	11	Gopal (D)	Donlon (D), Peterpaul (D)

Among the 46 zip codes with at least 100 shutoffs in 2025:

- In 25 zip codes, shutoffs more than **doubled** from the prior year.
- In 14 zip codes, shutoffs more than **tripled** from the prior year.