

Know Your Rights: **Under the Flint Safe Drinking Water Act Settlement Agreement**



Service Line Replacement

- If part or all of the service line in your home is confirmed to be made of lead or galvanized steel, you have a right to have your line replaced.
- If you are a homeowner with a lead or galvanized steel service line, the City must obtain your permission for replacement either in person or by sending at least 2 letters to your mailing address.
- If you are a homeowner with a lead or galvanized steel service line, you have a right to opt-in to the replacement project through an online form available through the City's website. You have the right to opt-in until at least September 28, 2018.
- You can refuse replacement; if you do, you have 3 months to change your mind.
- After your service line is replaced, you have a right to have a team install a faucet filter for you. You have a right to free replacement filter cartridges to last 6 months after the service line at your home has been replaced.

Faucet Filters

- You have a right to have a filter team—also known as a “CORE” team—visit your home. These teams will (1) check to make sure you have a properly installed filter; (2) install a new filter if your filter isn’t working; (3) teach you how to install, maintain, and use your filter; (4) give you information about filters and other water-related services; and (5) give you replacement filters.
- You should have already been visited by a CORE team. If you have not been visited or contacted, but would like to be, you can call 810-238-6700 to schedule an appointment.
- CORE teams will visit your home regularly. They will visit once a month during April, May, and June, and every other month for the rest of the year. Next year (2018), CORE teams will visit your home once every 6 months.
- You have the right to refuse visits from a CORE team.
- Filter replacement cartridges will remain available at City Hall, or another location the city chooses, free of charge.

Water Testing

- You have the right to free testing of your tap water for lead up to 2 times every 6 months for at least four years.
- You have a right to a receipt when you drop off your water sample.
- You have the right to receive the results of test samples by mail within 30 days after your test results are received from the lab testing your water.

Bottled Water Distribution

- Bottled water, filters, and filter cartridges remain available at the community points of distribution around the city (PODs).
- Some PODs may begin to shut down beginning in May, but the busiest PODs will remain open at least until September.
- You can call 2-1-1 for bottled water delivery at least through the end of June. You have a right to delivery within 24 hours.
- Regular deliveries of bottled water for homebound residents will remain available through at least the end of June.



For more information visit WWW.NRDC.ORG/FLINT